

Our industry and MRI solutions are dynamic – new features, creative ways to solve new challenges, and new strategies in the market demand up-to-date skills, therefore within 12 months of receiving your certification, partners must meet certain requirements to maintain an active certification status.

This document covers the renewal requirements for the Service Partner Certification program.

Certification Renewal Requirement

- **6 Credit Hours of Continued Education** – A minimum of 6 credit hours of continued education is required to maintain active certification(s).
 - A minimum of 2 credit hours' worth of course work must be relevant to current certification(s), i.e. if an individual holds a certification in RM and CM, it is required to receive at least 2 credit hours in RM and 2 in CM. The remaining 2 credit hours can be taken across any subject area.
- **Trainings** - As you work towards certification renewal, please visit the [MRI Partner Education Training website](#) to view a series of eLearnings, live virtual trainings, recorded courses, and product documentation, which are designed to provide a thorough understanding of the applicable MRI module and content.
 - Attendance in all new release trainings and achieve a minimum score of 85% on any new release training exam will be required (if applicable).

Over the course of the year, email notifications will be sent to certified individuals containing updates on certification status, upcoming training opportunities relevant to the individual's certification, and any other information that will assist in the certification renewal process.

Note

An email will be sent to individuals once it has been confirmed that all requirements to renew the certification have been met.

Thank you for participating in the MRI Service Partner Connect Certification program. If you have any feedback, questions, [please contact us](#).

