

PARTNER CONNECT ORGANIZATION CHART

April 2018



Partner
Connect

WHO IS PARTNER CONNECT?

Partner Connects cross-departmental reach

Operations:

- Ben Berk, *Director, Partner Connect*
 - Ben oversees the global strategy for Product and Service Partners, the day-to-day operation of the program, and the financial performance and overall impact of Partner Connect on MRI.
- Crystal Balogh, *Partner Experience Manager*
 - Liaises with Services partners, coordinates onboarding, serves as main contact for Service Partners
- Andrea Commander, *Certification Manager*
 - Develops curriculum and strategy for Partner Certification Program
- Madalyn McIntyre, *Partner Relationship Manager*
 - Liaises with Product/Services partners, on boards new partners, serves as main contact for Partner Connect
- Carly Skidmore, *BA*
 - Establishes processes and policies for PC program, manages preliminary acquisition process, and oversees data systems and maintenance



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Support:

- Patrick Bohach, *Supervisor, Client Support*
 - Oversees support efforts for integration and service partners, handles support case escalations. Works with the integrations and accounting development teams. CM integration specialist.
- Robert Wagner, *Support Agent*
 - RM integration specialist
- Tiffany Claverie, *Support Agent*
 - First new hire in Partner Connect Support
- Andrew Remmel, *Support Agent*
 - RM integration specialist
- Danny Sudetic, *Systems Administrator*
 - Partner Connect SaaS administrator. Handles partner keys and is responsible for updating and applying APIs in Home.



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Development:

- Scott Thompson, Manager, *Partner Connect*
 - Oversees Partner Connect Development Team (Integrations)
- Aaron Berger, *Product Owner*
 - Acts as main point of technical contact for Partners during active integration
- Mark Morrison, *Product Owner*
 - Acts as main point of technical contact for Partners during active integration
- Tom Shepard, *BA*
 - Produces requested information on behalf of MRI to assist in successful integration
- Tanya Hlabse, *QA Lead*
 - Leads all quality testing and assurance for Partner integrations
- Tom Hoy, *QA*
 - Assists in quality testing and assurance for Partner integrations
- Leah Raymond, *Tech Writer*
 - Documents Partner related processes, and information
- Marin Condic, *Engineer*
 - Software Engineer responsible for developing Partner integrations
- Mike Snyder, *Engineer*
 - Software Engineer responsible for developing Partner integrations
- Mike Harness, *Engineer*
 - Software Engineer responsible for developing Partner integrations



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Development:

- Tobias Becker, *Engineer*
 - *Software Engineer responsible for developing Partner integrations*
- Aaron Nusrala, *Engineer*
 - *Software Engineer responsible for developing Partner integrations*
- Alex Zaubi, *Engineer*
 - *Software Engineer responsible for developing Partner integrations*



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