



Lead your team into tomorrow

With MRI Cloud



**Say goodbye to
systems that
get in your way**



Your digital transformation should be without limits, not restricted by sub-standard software and outdated technology. It's time to stop hitting barriers and start finding solutions, working with an innovative partner that gives you options and is proven to bring our clients' digital strategies to life.

Accelerate innovation with cloud services

You can future-proof your strategy, with technology that lets you focus on your core business. Take the next steps and bring your solutions into our secure, scalable and high-performance hosted environment.

Simplify operations

You'll have quick and easy access to your data and applications, while we look after the processing behind the scenes.

Have peace of mind

Relax knowing our experts are on the job – extensive data backup services and audit controls protect your investment.

Cost efficiency

Manage costs and protect your investment with affordable access to advanced technology infrastructure and services.

Take control

Streamline your processes around application and data management.

Rapid deployment

Implement new features faster and without hassle thanks to managed upgrades.

Focus on core activity

Refocus your energies on the activities that drive your organization.

Leave yesterday's technology where it belongs

Have you spent hundreds of lost hours tackling inflexible systems, data silos and manual workarounds? These should be relics of the past. Let us help you break free from the old ways and go boldly into an exciting cloud-first future with open, connected and flexible software delivery.

- ☑ Leverage our expertise for patches, upgrades, live-to-test copies, performance and monitoring.
- ☑ Clearly define the total cost of ownership for your applications.
- ☑ Free up your in-house IT resources to better support your teams.
- ☑ Take control of system projects and run them faster and more efficiently.
- ☑ Eliminate the need to manage infrastructure investment plans.
- ☑ Scale your IT capacity quickly, without large CAPEX outlays.





Deploy your solution in our secure, scalable and high-performance cloud environment

Our infrastructure is designed to be scalable and resilient, with no single points of failure. All components are deployed in high-availability configuration to minimize the risk of impact to our clients in the event of a technical issue.

Architecture

The back end setup consists of multiple resilient VMware hosts using the latest visualization technology. In the event of an issue, the system is able to automatically migrate virtual machines between hosts to maintain performance and availability.

Storage

We offer flexible and scalable storage for our clients thanks to the massively redundant SAN storage arrays that power our platform. Capacity can be added on demand, and in line with our users' capacity management requirements.

Management

MRI Cloud is managed by our expert Network Operations Centre (NOC) team, supported by our solution architects, consultants and support team. Comprehensive scrutiny is in place using LogicMonitor to cover not only the standard metrics such as CPU, disk space and memory, but also detailed statistics on how individual components are performing. This complete picture allows us to predict and spot trends across the entire platform and proactively prevent issues, rather than having to react after the event. We can plan changes effectively, and minimize the impact to users.

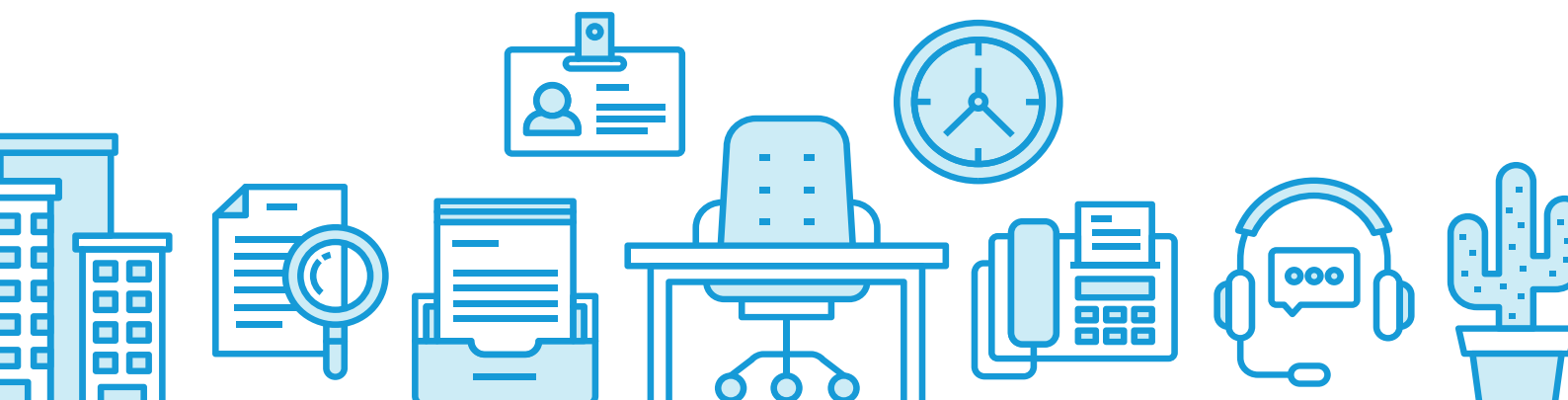
Security and Assurance

We believe in a defence-in-depth strategy for protecting both our applications and our clients' data. The confidentiality, availability and integrity of the data held in the system is paramount. MRI's cloud services are hosted in geographically diverse Tier III+ data centers holding ISO27001, ISO9001, ISO2000 and ISO14001 certifications, as well as PCI and CESG accredited solutions. All servers are protected by enterprise-grade malware protection software and intrusion detection technology which automatically provides threat alerts to our 24/7/365 NOC and SOC (Security Operations Centre).

Reap the benefits of next-generation cloud infrastructure

MRI is committed to providing maximum security, resilience and performance through our leading-edge data center facilities.

Tier Classification	<ul style="list-style-type: none">• Minimum Tier III
Facilities	<ul style="list-style-type: none">• Redundant Utility Power• n+1 Backup Power Generators• n+1 UPS Battery Backup Units• n+1 Cooling Infrastructure• Pre-Action Fire Suppression• 24x7 on-site security and video surveillance• Verification and unique card physical access control
Security	<ul style="list-style-type: none">• 24/7/365 MRI SOC (Security Operations Centre)• Perimeter firewalls• Anti-Virus and Host IDS Monitoring with automatic daily signature updates• Distributed Denial of Service (DDoS) protection
Connectivity	<ul style="list-style-type: none">• Carrier-neutral with multiple diverse egress points• Direct access into leading public cloud providers• Multiple Fibre Carriers• Massively redundant network backbone configured as high-availability at every point
Storage	<ul style="list-style-type: none">• SSD / Hybrid SSD & STA/SAS Multi-Tier SANs
Monitoring	<ul style="list-style-type: none">• Hardware Monitoring• Virtualization Monitoring• Intrusion Detection and Anti-Virus Monitoring• Operating System Monitoring• Application-Specific Monitoring• Application Component Monitoring



Unleash the full power of your applications with a comprehensive services offering

Managing your technology with limited support is a burden you just don't need. But you don't have to go it alone. Not only do we provide your software, we can help you host and run solutions for your business – becoming your trusted technology partner.

Application hosting

We can host and manage your applications, communications network and highly secured data.

Application monitoring

Know that your infrastructure, operating system, resources and applications are always optimized.

Version control

Ensure everyone is on the latest software, simplifying the support process and maintaining consistency.

Daily checks

Maintain availability, performance and security, while leveraging solution backups and insights from log files.

Environment copies

Be confident that your development, test and training environments are completely up to date.



Planned and cyclical maintenance

Benefit from regular product and technology upgrades and software patches.

Back-up and disaster recovery

Rely on detailed procedures and redundant systems, plus all required equipment, facilities and resources.

Technical health checks

Have total peace of mind in your system performance thanks to regular technical reviews.

Certificate management

Let us handle the renewal and implementation of SSL Certificates.

Data management

Work with our experts to develop reports and distribution guidelines, adapted for your business.

Start your journey to world-class technology and service

Get in touch and learn how you can better navigate today, tomorrow and beyond with MRI Cloud.

mrisoftware.com

info@mrisoftware.com

+1 800 321 8770



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