

# **MRI Training Academy**

### User Guide 2021

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### **About this Document**

On the MRI Training Academy, we offer a variety of self-paced eLearning courses and videos that will introduce you to the features and processes in the MRI Software family of products, as well as instructor-led live training courses.

This document includes information about creating accounts and registering for courses on the MRI Training Academy at <u>https://mrisoftware.skilljar.com</u>.

### **Creating MRI Training Academy Accounts**

To create an account on the MRI Training Academy, follow these steps:

- In your Internet browser, go to the MRI Training Academy at <u>https://mrisoftware.skilljar.com</u>.
- 2. Click Sign In in the upper right corner of the site.
- 3. Click the Sign Up tab.
- 4. Complete the form that appears.

#### Note

If you do not know your organization's client ID, MRI Software recommends contacting your Designated Support Contact (DSC) or administrator.

If you still need assistance obtaining this information after doing so, you can contact the Education Services team at <u>Education@MRISoftware.com</u>.

~	
First Name	Last Name
First name	Last name
Email	
Email address	
Password	
Password	
Password (Again)	
Password (again)	
Client ID Please enter your client ID.	
Client ID	
Company Name	
Company Name	
Role Please select the role closest to your curr	ent role.
By clicking, I agree to the terms t future. https://www.mrisoftware.com/education	below for ANY purchase of the Services now or in the -services-terms-conditions/
	Sign Up

Figure 1. Sign-Up Form

- 5. Select the check box to agree to the terms and conditions. To review the terms and conditions, you can click the link that appears for the URL: <u>https://www.mrisoftware.com/education-services-terms-conditions/</u>.
- Click the Sign Up button. You will receive an email confirmation at the email address you provided, which will also be your user name for the MRI Training Academy.

### **Registering for eLearning Courses**

To register for eLearning courses on the MRI Training Academy, follow these steps

 In your Internet browser, go to the MRI Training Academy at <u>https://mrisoftware.skilljar.com</u>, and then sign in using your credentials.

After you sign in, the course catalog appears. On the MRI Training Academy, you can register for full series of courses, or you can register for individual courses.

- 2. To find a specific eLearning course, you can use the following methods:
  - On the home page, find the product family for which you are looking for eLearning courses, and then click the product tile. Depending on the product family that you select, either a list of available courses or a list of individual modules from within that product family will appear. If the latter, continue drilling down until the course list appears.
  - In the **Search** field, enter search criteria to find a specific course.



Figure 2. Home Page

3. Once you have found the eLearning course for which you want to register, click the **Purchase** button. Then, proceed to Step 4.

#### or

If the eLearning course is free, click the **Register** button that is displayed. When you do so, the course content immediately appears.

+ 0	Subscription Site My Courses Live Training Calendar Help Contact Us	<b>X</b> +
	Financials Accounts Payable - Bank Recon	ciliation
	eLearning This self-paced course will introduce you to reconciliation features in Accounts Pa	
ł	Purchase   \$50	
	+ Also available as part of:	
	About this course	
	In Accounts Payable (AP), you can use the bank reconciliation to clear transactions, deposits, and journal entries, ensuring that your cash account balances are accurate and up-to-date.	
	Upon completion of this eLearning, you will be able to:	
	Create new bank reconciliations.     Clear transactions on bank reconciliations, including payments, deposits, and journal entries.	
	<ul> <li>Creat variations or bank reconciliations, including payments, deposits, and journal entries.</li> <li>Migrate bank reconciliations from the legacy platform to MRI for the Web.</li> </ul>	
	Reopen closed bank reconciliations.	
	Run reports to view reconciliation details.	

Figure 3. eLearning Course Detail Page

4. On the **Please review your order** page, review your order details, including the quantity, price, and total.

<u>i</u>	Subscription Site	My Courses	Live Training Calendar	Help Con	tact Us		
Plea	ase review	your or	der				
Descripti	ion			Quantity	Price	4	Subtota
Accounts	Payable - Bank Reconc	iliation eLearning		1 .	\$50.00		\$50,00
🗍 This pa	urchase is for someone else						
Promotio	on code						
Enter pro	ama code	Apply					
						Total	\$50,00
			Pay here b	y credit card, det	it card, or PayPal!	PayPal (	theck out
						The safer, easier	way te pay

Figure 4. Order Review

5. If you are making this purchase for another user from your organization, select the **This purchase is for someone else** check box.

#### Note

If you select this check box or purchase multiple spots in an eLearning course, you will receive a link that you must share with the other students who will be taking the course. In this scenario, each student can access the course and register by using this link, and they will also be prompted to create an account if necessary.

- If you have a promo code for the course, in the Promotion code field, enter the promo code, and then click the Apply button. The price and totals are updated as appropriate.
- 7. When you are ready, to check out using a credit card, debit card, or PayPal account, click the **PayPal Check out** button.

#### Note

If you do not want to pay using a credit card, debit card, or PayPal account, you can also be invoiced for training. To do so, send an email to <u>Education@MRISoftware.com</u>. In your email, provide your organization name, MRI client ID, student names, student email addresses, and the course title.

Please allow three (3) business days for processing.

8. To log onto your PayPal account, enter the email address associated with the account, as well as your password, and then click the **Log In** button. Then, complete the payment process.

#### or

To check out using a credit or debit card without using a PayPal account, click the **Pay With Debit or Credit Card** button, and then complete the payment process.

	Pay with PayPal
	PayPal account, you're eligible for free return hipping, Purchase Protection, and more.
Email or	mobile number
Passwor	rd
orgot pa	ssword?
	Log In
	OF
	Pay with Debit or Credit Card
incel and re	eturn to MRI Education Services

Figure 5. PayPal Login

When you complete the payment process, you can then access the course on your MRI Training Academy account. The system also sends you an automated email confirmation that contains your registration details and a link to the course.

### **Registering for Live Training Courses**

To register for live training courses on the MRI Training Academy, follow these steps:

 In your Internet browser, go to the MRI Training Academy at <u>https://mrisoftware.skilljar.com</u>, and then sign in using your credentials.

After you sign in, the course catalog appears. On the MRI Training Academy, you can register for full series of courses, or you can register for individual courses.

- 2. To find a specific live training course, you can use the following methods:
  - On the home page, find the product family for which you are looking for live training courses, and then click the product tile. Depending on the product family that you select, either a list of available courses or a list of individual modules from within that product family will appear. If the latter, continue drilling down until the course list appears.
  - In the **Search** field, enter search criteria to find a specific course.
  - On the website header, click the Live Training Calendar link. On the calendar, you can view live training courses organized by date. Here, you can click the course name to view more detail.

#### Note

If you select a course on the calendar, you must still select the specific date on which you want to attend the course. This process is described later in this section.

		Subscription Site My Courses	Live Training Calendar Help	Contact Us Search Q, Sign In
Managem All Commercial Ma and eLearning cou on building setup and CM reta	Commercial  Contracting ageneral live training rese, including courses (cose maintenance, i, Just use course K at checkout)	mri		
	Choose a pro	duct below to	get started:	
roperty Management X	Affordable and Public Housing	Assistance Connect	PIC Training	Callmax
	MRIT 25% Off C Managem All Commercial Ma and clasming source and Control BACK2WOOT	Standard Training Act         Standard Training         Standard Training         Official Standard Training         Official Standard Training         Standard Training         Official Standard Training	<section-header><section-header></section-header></section-header>	<section-header><section-header>         Welcome to the gamma tot the gamma to the gamma to the gamma to</section-header></section-header>

Figure 6.Home Page

3. Once you have found the live training course for which you want to register, click the **Purchase** button. Then, proceed to Step 4.

or

If the live training course is free, click the **Register** button that is displayed.

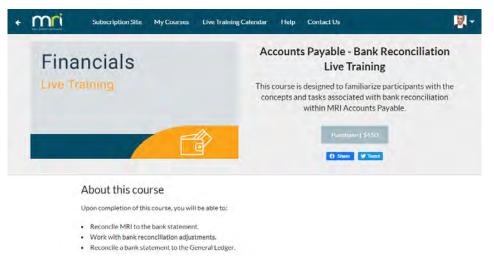


Figure 7. Live Training Course Detail Page

4. On the **Please review your order** page, review your order details, including the quantity, price, and total.

<u>ri</u>	Subscription	Site My C	Courses	Live Tra	ining Calendar	r Help Con	tact Us		
Plea	se review	w you	roro	der					
Descriptio	'n					Quantity	Price		Subtota
	Payable - Bank Rec rchase is for someone		ve Trainir	18		1 •	\$450.00		\$450.0
Promotion	ncode								
Enter prop	no code	Apply							
								Total	\$450.0
Sele	ct live ev	vents							
🛍 No	event selected	ı						Sent	est.

Figure 8. Order Review

5. If you are making this purchase for another user from your organization, select the **This purchase is for someone else** check box.

#### Note

If you select this check box or purchase multiple spots in an eLearning course, you will receive a link that you must share with the other students who will be taking the course. In this scenario, each student can access the course and register by using this link, and they will also be prompted to create an account if necessary.

- 6. If you have a promo code for the course, in the **Promotion code** field, enter the promo code, and then click the **Apply** button. The price and totals are updated as appropriate.
- 7. In the **Select live events** area, click the **Select Event** button, and then select the specific date on which you want to attend the live training course by clicking the **Register** button.

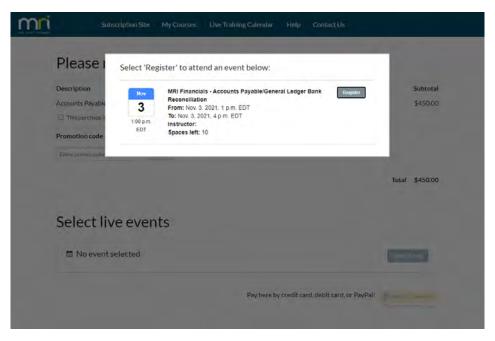


Figure 9. Select Session Date

8. When you are ready, to check out using a credit card, debit card, or PayPal account, click the **PayPal Check out** button.

#### Note

If you do not want to pay using a credit card, debit card, or PayPal account, you can also be invoiced for training. To do so, send an email to <u>Education@MRISoftware.com</u>. In your email, provide your organization name, MRI client ID, student names, student email addresses, and the course title.

Please allow three (3) business days for processing.

 To log onto your PayPal account, enter the email address associated with the account, as well as your password, and then click the Log In button. Then, complete the payment process.

#### or

To check out using a credit or debit card without using a PayPal account, click the **Pay With Debit or Credit Card** button, and then complete the payment process.

	Pay with PayPal
With	a PayPal account, you're eligible for free return shipping, Purchase Protection, and more.
Email	or mobile number
Passw	ord
orgot p	assword?
	Log in
	or

Figure 10. PayPal Login

When you complete the payment and registration processes, the system sends you an automated email confirmation that contains your registration details and a link to the course.

### Viewing Course Registrations and Launching Courses

To view your course registrations and launch courses, follow these steps:

- 1. Go to the MRI Training Academy at <u>https://mrisoftware.skilljar.com</u>, and then sign in using your credentials.
- 2. On the website header, click **My Courses**. Your profile opens in a new browser tab.
- On your profile, scroll down to the Learning Paths and Registrations areas. The Learning Paths list displays the course series for which you are registered, and the Registrations list displays your individual course registrations.

mri	Subscription Site	My Courses Live Train	ing Calendar	Help Contact	Us	2-
My	Profile					
6		First Name	Education			1
		Last Name	Services			1
6		Email	education@mr	risoftware.com		/
	@ Update	New Password	Change-your p	ussword		1
Registrations	ults, usë a squarë (mage					
Title			Enrolled	Status	Completed	Receive notifications
Accounts Payable - Ban	nk Reconcillation elearning	2	21-Sep-16	Not complete	-	2
Accounts Payable - Ban	nk Reconcillation Live Training	20	021-Sep-16	Not complete		
		Carried	Update			

Figure 11. Profile Page

4. To view your course series registrations, click the link for the series name in the **Learning Paths** list. When you click a link on this list, the individual courses from the series appear, and you can click the course tiles to access them.

#### or

To view a specific course, click the link for the course name in the **Registrations** list.

- When you click a link for an eLearning or video on this list, the course itself appears.
- When you click a link for a live training, your selected session appears. Or, if you have not selected a session, the complete list of available sessions appears.

### **Additional MRI Training Academy Features**

The website header features links that lead to other MRI Training Academy features.

mri	Subscription Site	My Courses	Live Training Calendar	Help	Contact Us	Search	Q	<b>R</b> -	
Figure 12. Website Header									

- To go to the subscription domain of the MRI Training Academy (<u>https://mriexpress.skilljar.com</u>), click the Subscription Site link.
- To view your user profile and your course registrations, click the **My Courses** link.

- To view the calendar of live training events, click the **Live Training Calendar** link.
- For more information about the MRI Training Academy and to get answers to frequently asked questions, click the Help link.
- To contact the Education Services team for questions about the MRI Training Academy, click the Contact Us link. When you click this link, a blank email addressed to Education@MRISoftware.com appears.

By clicking your profile picture on the website header, you can also access various features from the following menu links that appear:

- My Profile—Click this link to view your profile and your course registrations.
- MRI Software—Click this link to go to the MRI Software website at <u>https://www.mrisoftware.com/</u>.
- **MRI SaaS Login Page**—Click this link to go to the login page for MRI Property Management in the SaaS environment.
- HAB Training Calendar—Click this link to submit a request for training on HAB Software.
- **Terms and Conditions**—Click this link to view the terms and conditions of the MRI Training Academy.
- **Sign Out**-Click this link to sign out of the MRI Training Academy.

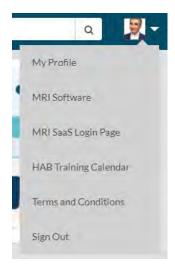


Figure 13. Profile Menu