### **CASE STUDY**

# ALBÉA Packaging Creating efficiencies for the management of guests





## **Business Challenge**

Albea Thompson is the world's #1 cosmetic packaging wholesaler for small, larger, local and international brands. They posed a challenge which was to find a solution that would help them manage the flow of guests in-and-out of their organisation.

Other challenges included: making sure it met their high security requirements, integrated into their Brivo access control system, run without the input from the Front of House team, be self-serving, professional and alert employees of guest's arrival.







### **Solution**

OnLocation (OL) ensured safety of employees and contractors on-site by logging all guests who are coming on and off site.

After logging in, all guests are then provided with the health and safety measures on site in their native language.



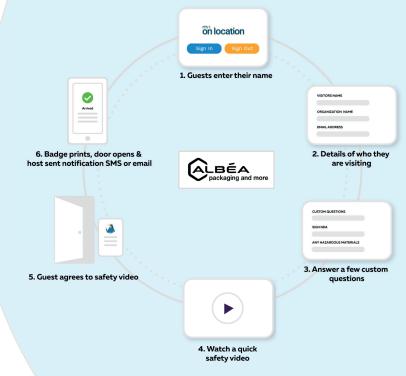


### **Outcome**

- It replaced the pen, book and phone system with a professional and secure system
- The Front of House team didn't need to page people, this was done automatically via text and email through the application
- Multi-language sign-in options, allowing users to speak their native language which not only ensured professionalism but means everyone is away of important safety measures.







# **Next Steps**

Contact us and begin your first steps to ensured safety of employees and contractors on-site.

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