amazon key

Amazon Key is an easy, convenient way for residents of multi-unit properties to receive Amazon deliveries

Available at no cost for eligible properties



Deliveries made easy

With Amazon Key, drivers can deliver residents' packages any time of day, whether they're home or away. No more buzzing in drivers or after-hours access issues.



Smart and secure

Amazon Key helps reduce delivery delays and missing packages, eliminates the need to share key fobs and access codes, and uses multi-factor authentication to verify drivers.

Designed for convenience

When drivers have a package for your address, Amazon Key verifies them and then provides access so they can place the delivery safely inside.



Available at no cost

The Amazon Key service, device, installation, and maintenance are available at no cost for eligible properties. The device integrates seamlessly with many existing electrical access systems.



How it works

First, Amazon Key is installed or configured at your property at no cost. It seamlessly integrates your building's access system with the Amazon delivery appused by delivery drivers. Then, when a driver arrives with an Amazon delivery, they press a button in the app to request temporary, time-bound access for the purpose of delivering your residents' packages.

Amazon Key technology works with compatible:



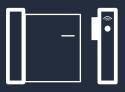
Key fob readers



Intercoms



Remote openers



Motorised gates and doors

What to expect on delivery day





Driver requests building access via the Amazon delivery app and Amazon Key.





Amazon Key verifies the driver, delivery address, and time of the request.





Once verified, driver receives temporary, time-bound access to deliver packages.





Driver leaves building and is unable to re-enter after building access expires.