

# Streamline operations, maximize asset life spans & improve tenant retention

## Solution Overview

MRI Workspeed provides an end-to-end real estate operations management solution. From service request tracking to preventive maintenance scheduling, our solution brings process improvements to building owners and managers by combining the benefits of workflow automation, collaboration, and mobile communication. Improve tenant satisfaction, extend asset life spans, and mitigate risk with our innovative building operations platform.

## Key Features

- Automate tenant service requests & work orders via the web-based communication hub
- Schedule preventive maintenance activities, perform inspections, and manage equipment inventories
- Perform all key tasks in the field with the intuitive mobile application
- Manage lobby traffic and maintain security with visitor pre-registration, badge creation, and on-the-fly check-in
- Track certificate of insurance expirations and manage compliance with online submission workflows
- Monitor performance with configurable portfolio and property-level analytics

## Business Benefits

- Improve tenant retention with faster request completion and a modern, mobile user experience
- Extend asset life spans and reduce capital expense with standardized maintenance
- Maximize revenue capture with billable request automation and accounting system integrations
- Reduce costs and decrease your carbon footprint by utilizing an electronic and mobile platform



Utilized by today's leading  
real estate organizations.



**300K+**  
Users



**1Billion+**  
Square Feet

## Mobile Support

Mobile Support allows all key functionality to be performed in the field with mobile applications for iPhone® and Android™. Whether it is a tenant submitting a request, an engineer accepting and completing work, or a property manager walking the grounds, Mobile Support allows effective interaction with the system.

## Service Request

Property managers, tenants, engineers, and vendors can submit and complete on-demand service requests from their desktop or favorite mobile device. End-to-end tracking, comprehensive workflows, and inactivity alerts ensure effective, transparent request fulfillment.

## Preventive Maintenance

Preventive Maintenance helps ensure effective maintenance management that will extend asset life spans. Equipment libraries, along with management of service contracts and warranties, empower on-time maintenance and inspections of all crucial assets.

## Risk Management

Risk Management allows for visibility into tenant and vendor insurance, mitigating liability concerns. Automated alerts, tenant/vendor submission workflow, and limit-specific templates help guarantee that insurance is always up-to-date.

## Visitor Management

Visitor Management provides security personnel with an intuitive interface to quickly register and check-in visitors and property managers are given access to accurate, real-time, and historical lobby traffic data.

## Property and Tenant Charge Data Integration

Key property data including tenant, suite and lease information effortlessly flows from MRI Commercial Management to Workspeed which eliminates duplicate data entry and significantly increases operational efficiency. For billable service requests, we offer a two-way integration to MRI Commercial Management with the option to interface with other property accounting systems as well.

