Tenant Connect

Streamline operations and improve tenant satisfaction

Solution Overview

Increase operational efficiency while simultaneously improving the tenant experience with MRI Tenant Connect. Our powerful online portal gives tenants 24/7 access to key account information including the ability to view their statement, make payments, and submit service requests. For your property management staff, the self-service portal will reduce inbound inquiries and provide freedom to focus on more value-added activities.

Key Features

Tenants

- View statements and make payments via ACH/credit card

- Report sales data

- Submit and track service requests

Property Management

- Post community events and other announcements

- Easily customize branding to align with property and corporate brand standards

- View and approve reported sales data

- Accept payments and post directly to MRI Financials

Business Benefits

- Improve tenant satisfaction with a modern online experience and 24/7 access

- Increase operational efficiency with electronic payments, online sales reporting, and self-service account management

- Decrease receivable collection time and improve cash flow with integrated online payments

- Increase brand awareness and enhance your online presence with custom branding options