MRI software

MRI SaaS Solutions
Core • Flex • Prime

MRI SOFTWARE-AS-A-SERVICE

MRI'S AWARD-WINNING SAAS ENVIRONMENT INCLUDES FLEXIBLE OPTIONS TO MEET YOUR BUSINESS NEEDS

SaaS Core

MRI SaaS Core

Our award-winning MRI SaaS Core environment provides real-time, reliable access to clients' data, and includes extensive data backup and recovery services within MRI's Tier III+ data centers.

SaaS Flex

MRI SaaS Flex

For organizations that require a greater degree of flexibility, MRI SaaS Flex provides a private application server. Clients experience enhanced control over upgrade schedules, add-on installations, and receive MRI's Concierge Support Package.

SaaS Prime

MRI SaaS Prime

For organizations with the highest requirements in separated environments, MRI SaaS Prime provides a completely private experience. Along with the private application server and Concierge Support Package included with SaaS Flex, clients are provided unique SQL servers, Citrix Apps, and Disaster Recovery servers to allow for a truly prime environment.

CHOOSE YOUR MRI SAAS SOLUTION	Core	Flex	Prime
MRI WINDOWS APPLICATION SERVER	SHARED	**PRIVATE**	**PRIVATE**
MRI WEB APPLICATION SERVER	SHARED	**PRIVATE**	**PRIVATE**
CITRIX APPS	SHARED	SHARED	**PRIVATE**
DISASTER RECOVERY	SHARED	SHARED	**PRIVATE**
SQL SERVERS	SHARED	SHARED	**PRIVATE**
SUPPORT PACKAGE	GENERAL SUPPORT	**CONCIERGE STANDARD**	**CONCIERGE STANDARD**

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THE FLEXIBILITY OF MRI SAAS SOLUTIONS

The experts at MRI will work with you to help determine the type and level of service that makes sense for your organization. Our scope and flexibility are the reasons we've been the leader for over 40 years.

Application Hosting
As the industry's proven Application Service Provider, we can house and manage your applications, communications network, and highly secured data at our Tier III+ data centers.

Support Solutions
Toll-free help desk support is designed to provide fast, efficient, and effective client service and is available from 8am-8pm Eastern Time. Self service tools including our online community and automatic service submission tool are also available.

Data Back-Up & Disaster Recovery
Disaster recovery services include operational and technical support, detailed back-up and recovery procedures, redundant systems, as well as all needed equipment, facilities, and resources.

Version Control
Through MRI SaaS, we can ensure everyone is using the most recent software version. This simplifies the support process and helps maintain consistency across your company.

Training & Implementation
Our expert implementation program includes initial start-up training as well as ongoing and follow-up training options.

Communications Support
MRI SaaS ensures cost effective, reliable remote site communications via the Internet.

Complete Data Management
We'll work with you to develop reports and distribution guidelines that adapt to the way you do business.

EXCLUSIVE BENEFITS AVAILABLE WITH SAAS FLEX AND SAAS PRIME

Increased Flexibility and Version Control
SaaS Flex and SaaS Prime empowers clients with enhanced configurability in scheduling application patches, updates, and upgrades, which provides an additional measure of flexibility with version control. MRI Web clients also have the added ability to create custom APIs as needed (requires MRI approval prior to deployment).

Restrict Accessibility
Along with the remote accessibility provided through SaaS Core, the unique URLs delivered to Web clients through SaaS Flex allow organizations to restrict user logins to specific IP addresses (physical locations). SaaS Prime clients are provided unique URLs for Web and Windows.

Isolated Data
SaaS Prime delivers a distinct environment for organizations that require a high degree of isolation. With SaaS Prime, data is stored on separate and exclusive servers.

Personalized Login Policies
SaaS Flex and SaaS Prime enables an organization to utilize personalized login policies (i.e. reset periods and minimum password strength requirements).

Additional Designated Support Contacts (DSCs)
Designated Support Contacts (DSCs) are authorized to request assistance from MRI Global Client Support. Only these contacts are able to access the myMRI Client Portal and/or open Support Cases. Through MRI Concierge Support, SaaS Flex and SaaS Prime Clients are able to designate 10 DSCs on their account. This provides Concierge Clients with even greater flexibility when it comes to receiving assistance.

Faster Response and More Available Services
Concierge Support includes priority routing of cases to Concierge Level Analysts and incoming call prioritization via Concierge phone lines. Whether it's through our Concierge phone lines or utilizing our self-service portal, clients receive direct access to MRI's most experienced Software Analysts. The MRI Concierge Team is made up of Senior Level Analysts from across each of the MRI product lines. Clients get direct access to the highest level of knowledge available for the product lines in which they need assistance.

MRI SOFTWARE-AS-A-SERVICE

WHY CHOOSE MRI SAAS?

Access World-Class Technologies
MRI SaaS provides online, real-time access to the comprehensive MRI suite with integrated, targeted solutions for office, industrial, retail, and multifamily management.

Simplify Operations
You'll have quick and easy access to your data and applications, while we provide all the behind-the-scenes processing.

Take Control
With MRI SaaS, you'll gain the control you need over your data and operations.

Cost Efficiency
MRI SaaS gives you affordable access to advanced technologies, so you can control costs and protect your investment.

Leverage Resources
Leverage the expertise of a world-class team that understands the hosting commitment.

Peace Of Mind
You can relax knowing our experts are on the job. Extensive data back-up services and audit controls protect your investment.

Rapid Deployment
MRI SaaS enables you to implement and grow your business faster than traditional in-house systems.

Focus On Your Core Business
You can't let technology concerns distract you from your core business. With MRI SaaS, you can refocus your energies and resources on the success and growth of your business.

There are many reasons MRI SaaS is the confident choice of leading real estate management companies of all sizes:

- Over 40 years experience as an ASP
- Our business is technology
- One provider… focused on you
- Flexible, consultative solutions
- Solutions that protect your investment
- The ability to refocus time, money, and manpower on business success

For additional information on MRI SaaS Solutions, please call MRI Software at 1.800.321.8770 or visit us online at mrisoftware.com

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