

### 1 MRI SaaS protects your data in award-winning Tier III+ data centers in Chicago and Sterling, VA

MRI Software partners with Savvis to provide world-class data center facilities. Using Savvis as a dedicated provider results in higher levels of reliability, disaster recovery, and redundancy for MRI clients utilizing MRI's Software-as-a-Service offering. Our data centers are Tier III+ facilities – all the IT equipment is dual-powered and served by multiple distribution paths. Electrical power is provided by two overhead and two underground feeders, with on-site generators providing back-up power. The center's high-availability network and carrier connections provide strong global reach, allowing all MRI SaaS customers to access the site, quickly and conveniently.

### 2 MRI SaaS provides extensive data back-up & disaster recovery services that include multiple redundant systems

MRI Software utilizes a disaster recovery infrastructure between its primary data center in Chicago and its backup center in Sterling, VA. This design allows the SaaS production databases and servers located in the Chicago facility to be replicated to the Disaster Recovery site in Sterling via a high-speed data link using asynchronous replication occurring every fifteen minutes. In the event of a catastrophic disaster in the Chicago facility, the servers and applications can be failed over to the Sterling site and normal operation resumes. In short, the MRI SaaS environment is highly redundant and secure, providing our clients with the speed, reliability, and stability they need.

### 3 MRI SaaS provides peace of mind with expert implementation, training, and ongoing support solutions designed to meet your needs

Our expert implementation program includes initial start-up training as well as ongoing and follow-up training options. Toll-free help desk support is designed to provide fast, efficient, and effective client service. Self service tools including our online community and automatic service submission tool are also available.

For additional information on MRI SaaS, please call MRI Software at 1.800.321.8770 or visit us online at [mrsoftware.com](http://mrsoftware.com)